Capability Statement

The Brooks Group, LLC
Training, Coaching & Motivating a New Generation of Workers

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The Brooks Group, LLC has been

agencies and for-profit businesses

expert in the field of hospitality, tourism, customer service, work

readiness, ServSafe certification,

soft skills training, and career

transition, with a specialty of

working with the underserved

and hard-to-serve population.

DUNS - 962518549

NAICS –541611,

541618, 561990,

Woman Owned

Economically

Business, Woman

CAGE Code – 7W2D9

611420, 611519, 624310

Owned Small Business,

Disadvantaged Woman

Owned Small Business, Black American Owned,

serving non-profit, government

since 2010. We are a leading

Company Data

Core Competencies

The Brooks Group, LLC supports the Employment and Training Administration in their mission to contribute to the more efficient functioning of the U.S. labor market by providing high quality job training, employment, labor market information, and income maintenance services primarily through state and local workforce development systems by providing:

Training

- Academic
- Career Technical/Vocational
- Social and Employment Readiness Skills
- Recreation and Work Based Learning
- Counseling
- Career Success
- Career Transition Services
- Employability and Independent Living skills

Outreach

- Job Placement Assistance
- Transitional Support System

Differentiators

Integrate with local workforce development systems, employers and the business community

Management

- **Project Management**
- Staff Training and Professional Development
- Financial and Program Management
- Support Services
- Health and Safety Services

Motivating

- Life skills
- Money management
- Identifying your purpose
- Planning and achieving goals

- Over 15,000 hours of training and career transition services
- Trained over 750 people for in-demand/high growth industries
- Prepared over 500 people for employment
- Given over 50 motivational seminars
- Commitment to lifelong learning success stay with students an average of 9-12 months

Train • Coach

Motivate

Minority Owned Business, HUB Zone

Certified Trainers

Past Performance

University of the District of Columbia-PATHS/ DC Dept. of Human Services, 2006-Present. Creation and facilitation of TBG, LLC Hospitality Boot Camp, ServSafe Certified Professional Food Manager/Food Handler training, and two-week work readiness training. Reference: Dr. Yolanda Plummer, 202-274-7044, Yolandra.Plummer@udc.edu.

Greater Washington Hispanic Chamber of Commerce/Dept. of Housing and Community Development, 2008-Present. Business consultation and customer service training for small businesses located in enterprise zones. Reference: Emilia Gomez, 202-728-0352, EGomez@gwhcc.org

United Planning Organization (UPO) 2014-Present. Creation and facilitation of TBG, LLC six-week Hospitality Boot Camp Reference: Diana Guinyard, 202-238-4600, dguinyard@upo.org.

Education Northwest/AmeriCorps VISTA 2014-Present. Facilitate pre-service orientation for new members; both in-person and on-line. Reference: Amy Cannata, Amy. Cannata@educationnorthwest.org.

Washington English Center (WEC), 2014-Present. Creation and facilitation of TBG, LLC six-week TBG, LLC Hospitality Boot Camp Training. Reference: Gabriela Mossi, 202-387-2222, GMossi@washingtonenglish.org.